

Personnel Specification

Henry & Teresa McGlone Group

Title:	Door Supervisor (part-time)
Location:	Queen Street / Market St Magherafelt, BT45 6AA.
Hours:	This will be a part-time role working a rota system for evening and weekend shifts
Status:	Temporary / Casual

Essential Criteria

At the closing date applicants must:

1. Hold a valid Security Industry Authority (SIA) Front Line Door Supervisor licence/badge
2. Have a minimum of three years' experience in security industry
3. Be physically fit

Desirable Criteria

- Previous experience of working in the hospitality / entertainment sector
- Recognised qualification in the area of hospitality / entertainment sector
- Valid first aid qualification
- Drug Awareness certificate

Competencies

Confidence	Consistently projects a confident, controlled and focused attitude at all times, regardless of the situation or demands on their time.
Communication	Uses clear positive communication both within and outside the organisation
Interpersonal Skills	Ability to work under own initiative. The ability to remain calm under pressure and to work in a demanding busy environment.
Teamwork	Ability to work well as part of a team, building positive relationships with colleagues.
Commitment to Excellence	Provides exceptional customer service, encourages others to do the same. Makes suggestions for improvements and ways to add value to service provided to customers .

Please Note

Any offer to the successful candidate will be subject to the receipt of satisfactory references; and successful completion of pre-employment checks.

It is the applicant's responsibility to provide sufficient information for the application to be assessed. Applicants should be aware that essential criteria listed above will be used for eligibility sift purposes.

Should shortlisting be required **some or all** of the desirable criteria may also be applied.

Applications will also be considered from applicants with relevant formal qualifications considered by management to be of equivalent or higher standard to those stated.

If you believe your qualifications are equivalent or, higher than, those required, the onus is on you to provide the panel with details of modules studied etc, so that an informed decision can be made.

Competencies will be tested at interview.